Montana Local Library Patrons:

Your library is a part of a large group of over 130 Montana libraries that use the same automated library system for circulating materials. That system is called the Montana Shared Catalog (MSC) and is hosted and administered by the Montana State Library.

Despite the prior deployment of a number of industry standard safeguards, a scheduled upgrade to the system software has resulted in an unfortunate, and hopefully temporary, loss of patron holds that were placed prior to Dec 15. We have curtailed the placing of holds on materials in your library catalog until the problem is completely resolved.

The MSC system administration staff has been working non-stop with the software vendor to identify the cause of the problem, fix it and then hopefully restore holds, as soon as possible, that were inadvertently removed from the database.

While we pursue a solution for restoring the lost Holds Information, the Montana State Library and the Montana Shared Catalog administration staff ask for your continued patience during this difficult and challenging time.

Sent on behalf of

Darlene Staffeldt,

Montana State Librarian